



Hearts and Hands at a Glance (Fact Sheet):

Our Clientele:

Older and physically challenged, vulnerable adults.

Our Service Area:

Hearts and Hands serves over 25 municipalities in Western New York, including Newstead, Alden, Amherst, Boston (NY), Clarence, Holland, Lockport, Marilla, Wales and the Tonawanda Indian Reservation. Our vision is to expand services into all of Western New York.

Our Services:

Transportation for medical appointments, routine errands and social/recreational visits. In-home support, such as companion visits/caregiver respite, phone pals and minor home repairs and maintenance are offered in some areas, as volunteer availability permits.

Our Slogans:

Neighbors Helping Neighbors in Western New York Since 2003
We Make Volunteering Easy!
Support Your Hearts and Hands Caring Community.
Be a Hearts and Hands Ambassador!
It's Not Volunteering...It's Neighboring.

We Make Volunteering Easy:

Accept only the assignments which fit your schedule.
We handle all the arrangements.
Mileage reimbursement and supplemental insurance coverage available.

In 2015:

We logged over **9,200** completed requests (over **176** requests per week).
Our volunteers completed over **2,000** services (excluding transportation).
Our volunteers drove over **113,000** miles on behalf of our care receivers.
Currently, we have over **350** active volunteers, serving over **750** care receivers.

Our Boilerplate:

Hearts and Hands is a not-for-profit, neighbor-helping-neighbor organization which pairs volunteers with older and physically challenged adult care receivers, for transportation to medical appointments and for routine errands and social/recreational visits. Volunteers may be available for companion visits/caregiver respite, phone pals, and minor home maintenance. The organization, founded in 2003, provides services to underserved areas in Western New York, with administrative offices in 2710 North Forest Road, Suite 205, Getzville, NY and program coordination office in Akron, Amherst, Clarence, Lockport and the Southtowns (Wales).

Our Funding:

We receive our funding through sponsors, donors and federal/local grants, including grants from the United Way, Erie County Department of Social Services, Niagara County Office of the Aging, a federal grant administered through the NFTA, and private foundation grants (received from the Oishei Foundation, the Grigg Lewis Foundation and others). Services are provided at no charge to our care receivers.

Contact Data:

Phone Number: (716) 403-8311
Tracy Reed, Program Director, ext. 107
Sandra Barillari, Director of Community Outreach, ext. 108
Website address: hnhcares.org



*Scan code to
go directly to
our website.*